

## General Terms and Conditions

When signed as a customer with Lingo ApS, you agree to accept the terms of this agreement, and as such, we ask you to read through the following text carefully. If you have any questions regarding the agreement please email us at [lingo@lingo.dk](mailto:lingo@lingo.dk) for clarification, or call +45 3698 0994.

1. Present agreement of terms and conditions is applied to the extent that conditions do not differ from any written agreement between Lingo ApS and the buyer of the service.
2. Lingo ApS engages to uphold duty of confidentiality regarding any customer information and the task concerned, unless the information is easily accessible. Also, duty of confidentiality endures after completion of tasks.
3. Once the customer has received order of confirmation with specific charges and the date of delivery, it is deemed that Lingo ApS has accepted the task concerned. The customer is obliged to accept the submitted quotation within 2 working days of the quotation being sent, during ordinary office hours.
4. Unless otherwise explicitly agreed at the time of acceptance of the task, as a rule Lingo ApS services will be delivered electronically.
5. All tasks are settled in Danish Kroner or Euro ex. VAT. Conditions for payment are 8 days after date of invoice. In case of the customer exceeding time allowed for payment, interest rates are charged in relation to the rules applied by the Late Payment of Commercial Debts (Interest) Act. The customer is obliged to pay any potential transaction costs, including charges for public authorities and other favorable expenses.
6. Unless otherwise explicitly agreed-upon, confirmed tasks cannot be cancelled by the customer.
7. Lingo ApS does not hold responsibility for any personal corrections or supplements that the customer may have to the text translated by Lingo ApS, just as Lingo ApS is not liable for errors and deficiencies in the original text.
8. Unless otherwise agreed-upon in writing, the customer acquires all rights of the text translated.
9. In any case of both simple and coarse negligence, Lingo ApS' responsibility is limited to what corresponds to the invoice amount ex. VAT for the task in question. No compensation is given for indirect loss, comprising, but not limited to, operating loss, lost earnings, goodwill, image etc. Lingo ApS is not liable for any errors perpetrated by subcontractors.
10. In case of comments and discrepancies in connection with the task in question, the customer is obliged to inform Lingo ApS of this immediately. The customer is entitled to lodge a complaint within 10 working days from receipt of the translated text.
11. In all regards Lingo ApS' services are subject to Danish Law and any disputes may only be brought to a Danish trial.